

Overview of TPLUS™ CUSTOM

Are you tired of dealing with multiple databases, applications, and websites that don't communicate with each other seamlessly? Look no further than **TPLUS™ CUSTOM**.



Our existing customers have already experienced the benefits of utilising specific aspects of our **TPLUS™ CLOUD** ecosystem. We call these custom implementations.

For example, a Wine Delivery company uses our **TPLUS™ CLOUD** dispatch and **TPLUS™ MOBILE** modules, and we've given them direct access to the database.

This supports their teams by automatically pushing job data to their dispatch processes and directly to smartphone apps without operator intervention, with the added ability to receive automated track and trace data, and access custom data queries when more data is required.



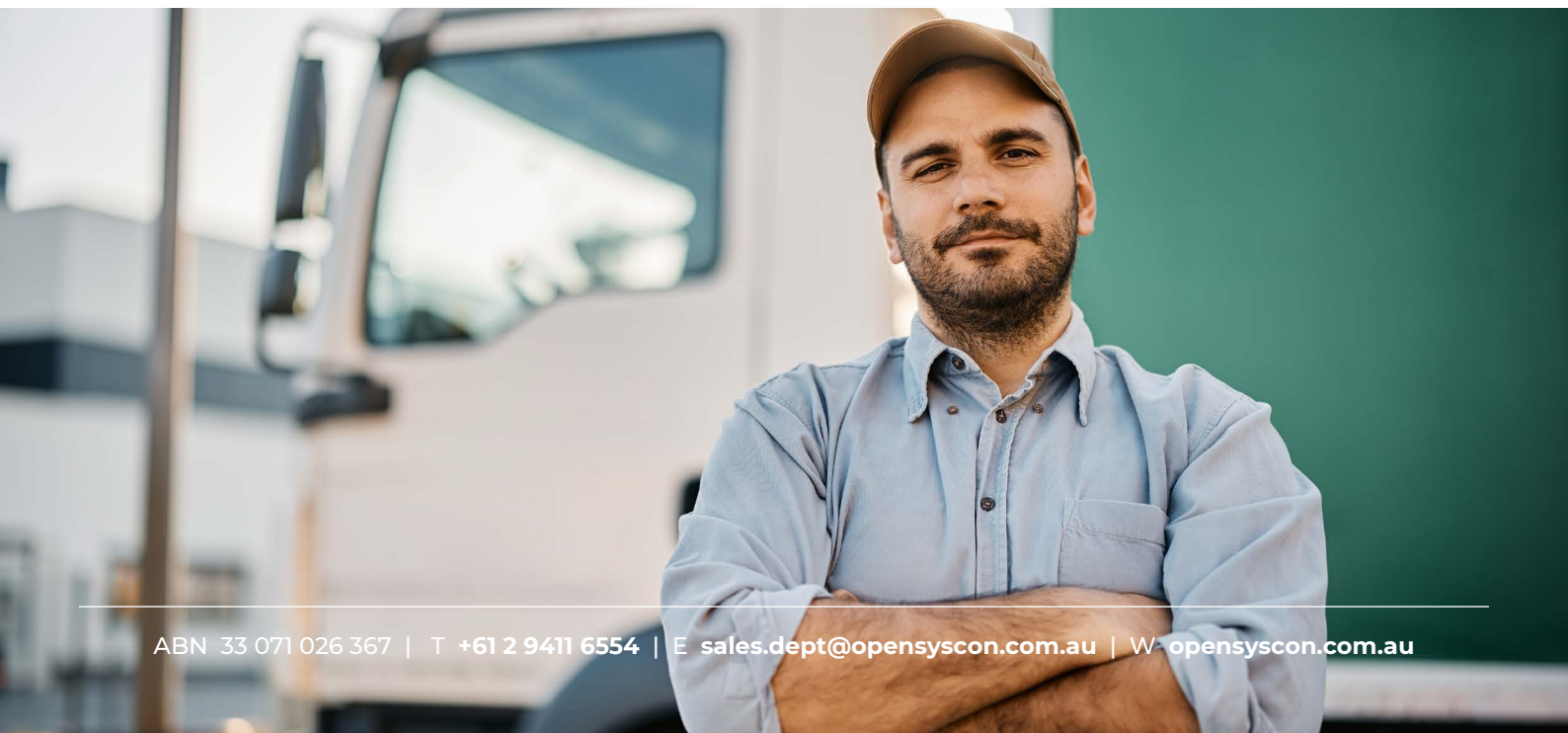
Similarly, we worked with a transport company which had existing proprietary transport management software that had been heavily invested in. Sadly, this software didn't provide the company with the flexibility of an on-the-go mobile or smartphone component.

Thanks to the flexibility of our design, we were able to offer these clients direct access to **TPLUS™ MOBILE** endpoints, leveraging their existing data so their drivers could be more effective and provide better service in the field.

Our dedicated integrations team provides tight systems and data integration for your business, ensuring that you're always at the top of your game.

TPLUS™ CLOUD is highly configurable and modular, making it easy for Open Systems Consulting to develop a unique solution which best fits your specific needs. By extending flexibility with **TPLUS™ CUSTOM** you can keep your existing systems and embed the power of **TPLUS™ CLOUD** along side and—in some instances—directly into the applications you already use.

Say goodbye to data silos—and hello to seamless communication between your systems.



Expanded Product Features

It doesn't matter if you're a startup business with just one vehicle, or a multi-national delivery service with thousands. We've designed **TPLUS™ CLOUD** to grow as you do and be right there with you.

Every step of the way

With rich features designed for your management and operation needs, you can be sure that **TPLUS™ CLOUD** has been developed specifically to meet the demanding requirements of the ever-growing transport and courier industries.

1 Job Booking & Allocation

Regardless if you're booking one task, or your entire day, **TPLUS™ CLOUD** makes it easy for you and your customers to book in new jobs, ready to be dispatched in minutes.

TPLUS™ CLOUD allows you to quickly and easily view and manage all incoming job requests, and allocate them to the appropriate drivers or field workers. Ensuring jobs are dispatched to the most suitable and available driver, reducing the risk of delays or missed appointments.

View and manage all incoming job requests with ease, and allocate them to the best-suited drivers or field workers to increase efficiency and reduce the risk of delays or missed appointments. Staff can book or update jobs from anywhere, whether it's from home, the office, or on the go.

TPLUS™ CLOUD offers a variety of job types including permanent, daily, advance, on hold, dangerous goods, cash, and more, all with the help of type-ahead dropdowns for quick access to clients, drivers, suburbs, services, and more. Enter and update dimensions and event time information, such as time of arrival and departure, with ease.

TPLUS™ CLOUD screens are fast and intuitive, with minimal navigation and multiple tabs for quick access to extensive information such as job details, client information, job notes, and driver and job positions using integrated maps.

2 Customer Job Booking

TPLUS™ CLOUD offers powerful web portals and API's that allow your customers to login and take control of their own bookings, tracking, and management of large volumes of jobs on a daily basis.

Built using the latest web technologies and fully responsive, these portals make booking and tracking easy with features like daily bookings, advance bookings, on hold bookings, dangerous goods bookings, service filters, visual images of vehicle types and their dimensions, multi-dimension entry, pallet returns, use of tolls, authority to leave, pickup available from and to, email and SMS alerts.

Customers can even set up job and driver constraints and request specific constraints per driver. Plus, they can easily create quotes and book multi-leg jobs.

Track daily jobs with ease, with date range tracking and specific job tracking options. All tracking shows all details of the jobs, including event times (pickup, arrival, departure, complete) and signatures and photos are also available.

The available Web Dashboards are highly utilised allowing customers to see their drivers on their own Maps in near real time. With images, POD data and times, and KPI's also available via downloadable csv files.

3 Business Intelligence

As businesses continue to expand and gather more data, the use of business intelligence (BI) tools such as Power BI has become increasingly popular to provide up to the minute business data visualisation.

TPLUS™ CLOUD enables seamless integration with various popular BI systems, allowing for real-time, event-driven feeds to be sent to BI web services.

With **TPLUS™ CLOUD**, organisations can create visually appealing reports and dashboards that provide valuable insights to clients allowing you to make data-driven decisions, track performance, and gain a competitive edge in the transport market.

4 Advanced Integrations

TPLUS™ CLOUD helps your business seamlessly automate the communication between your most relied upon systems.

Allowing you to connect your business critical information with first-class automations to reduce errors, eliminate the rekeying of data, and increase efficiency in your daily operations.

With Web Services/REST endpoints—and APIs—for the fastest and most efficient method of transferring job bookings or track and trace data between systems.

Our software also supports older file-based methods, including fixed-length text, CSV, XML, and JSON formats, as well as transfer protocols such as FTP, SFTP, SOAP, AS2, and email.

5 Freight Broker Integration

Over the past decade, freight brokers have become increasingly prevalent in the industry. **TPLUS™ CLOUD** provides interfaces for a variety of brokers and other companies, such as Machship, Smart Freight, My Freight, IFS, Connors, Amazon, Qantas, Telstra, and more.

Making it easier for you to add new clients and streamline your processes through your existing broker partnerships.

With **TPLUS™ CLOUD**, data flows seamlessly between you and your third-party systems, allowing you to manage invoicing and other financial aspects of your business with ease.

6 Customer and Invoice Management

TPLUS™ CLOUD has got you covered with our fully integrated debtors system. Managing client invoicing, driver pays, RCTI's, invoice payments, payment matching, debtors financial reports and more has never been easier!

With **TPLUS™ CLOUD**, you can keep track of jobs that are in progress or completed and turn them into billable items in no time. This means you can raise customer invoices and driver RCTI and send them via email as soon as the job is completed.

Handling all aspects of your business's debtors is a breeze - from inputting payments to generating financial reports.

The best part? **TPLUS™ CLOUD** makes running weekly, fortnightly, or monthly customer invoices or driver pays a breeze. So, you can spend less time on paperwork and more time growing your business.

7 Payments Management

TPLUS™ CLOUD supports a wide variety of payment types. Including credits, credit notes, debits, and more.

Plus you can easily disperse payments across multiple periods with ease, and with the payment to invoice matching feature, you'll never have to scramble to match a payment to the right invoice again.

Track and manage outstanding invoices, letting you pay single or multiple invoices with ease, whether you need to short pay, over pay, or apply credits.

8 Reports Management

You'll have access to hundreds of purpose-built reports that can be easily customised to meet your daily needs.

Our reports include client reports, aged trial balances, vehicle and driver reports, GPS reports, financial and debtors reports, job reports, job KPI performance, proof of delivery, email, fuel levy, schedule, job analysis, sales, profit and loss, and many more.

Plus you can save and store your reports in native PDF and CSV formats.

Our reporting includes visual graphing which provides valuable, easy to read, business intelligence on all types of event data generated by **TPLUS™ CLOUD**.

And your customers also have access to web-based reports through the **TPLUS™ CLOUD** Customer Web Portals and Dashboards. Allowing your customers to monitor their performance and make informed business decisions.

9 Multi-Map Dispatching

TPLUS™ CLOUD is designed for a seamless dispatching experience and working in concert with drivers' mobile phones and devices.

We call this **Multi-Map Dispatch (MMD)**

Easily allocate jobs to devices and track them in real-time with maps.

MMD uses GPS location data from drivers' devices to drive the maps and reporting.

With the **Multiple Document Interface**, you can open multiple windows within one frame and they all communicate with each other.

The app can run on one or multiple screen configurations—even 4K television screens—and currently supports 3 integrated maps, giving you different perspectives for better insight into your fleet.

MMD is highly customizable and can handle thousands of high volume jobs per day across multiple dispatchers. It also works just as well for smaller operations, with the ability to use it on tablets with a wireless hotspot for on-the-go dispatch operations.

MMD is a must-have for any fleet manager looking to streamline their dispatching process and stay on top of their fleet's activities.

10 MMD for Grouping of Work Areas

Dispatch Groups are highly flexible and configurable, allowing you to manage your work in the way that best suits your needs.

Have as many Dispatch Groups and areas as you want, so operators can easily switch between them as the day changes or staff come and go.

MMD allows you to group your work in a way that makes sense for you, so you can easily assign tasks to the right drivers and stay on top of your fleet's activities.

11 MMD for Job Allocations

Gain ultimate control over your unallocated and allocated work, with the ability to pre-sort and sort on the fly by any column. With the use of colour block icons, you'll always have up-to-date information on the number of allocations, client callbacks, client rankings, job statuses, and more.

MMD allows you to configure countdown clocks for each job, so you can see at a glance which jobs are running late, on time, or ahead of time.

The preallocation and allocation process is easy, either by using right-click menu actions or by entering the driver number. And with the support of auto-allocation and queues to allocate tasks, you'll be able to dispatch jobs quicker and more efficiently than before.

MMD also supports bulk job allocation, preallocation, and deallocation are all supported, as well as client ringbacks with time buys.

You'll have access to features like internal mail, query mail, managers' priority, split jobs, map click events, manual job POD's, and job updates on the fly with signatures and photo images, on hold jobs, and dangerous goods jobs, all handled with ease.

12 MMD for Drivers

MMD gives you the flexibility to work with drivers the way you prefer.

MMD is designed to give you a comprehensive view of your drivers, with colourful icons and colour blocks that show you the latest job statuses, log on/off, device connectivity, daily earnings, device diagnostics, last known suburb, idle tracking, and GPS tracking.

With built-in alerts for many features, including connectivity and lack of GPS, you'll always be in the know about what's happening with your fleet.

Two-way messaging with the drivers' app, device diagnostics, last known suburb, idle tracking, and integrated driver and vehicle photos are all supported.

See drivers move in near real-time on maps, display the driver trail, and run GPS reports to see exact suburb/positional references by time and stationary information. You'll have access to up-to-date driver earnings, so you can stay on top of your fleet's performance.

You can even simulate your allocations to drivers and the Drivers Map will display the entire routed trip with, snap to road networks, polylines, and waypoint estimated time of arrivals

13 TPLUS™ MOBILE Smartphone Apps

TPLUS™ MOBILE makes it easy to handle job receipts and status updates on the go. With background GPS tracking, the app continually updates their position along with event capture signatures, photos, and other images.

A trusted tool for transport drivers in Australia for over 15 years, with a state-of-the-art redesign in 2014.

Our supports both Android and iOS devices, so it's compatible with nearly every mobile phone, tablet, iPad, laptop, and more.

With an intuitive user interface, job event data is easily captured with simple button clicks and on-device routing allows drivers to route and re-route job lists, perform jobs in a routed order, and even scan barcodes with the camera or integrated head scanners.

Two-way messaging between the driver and the dispatcher makes communication a breeze and the app even supports offline data store and syncing, driver safety agreements, driver breaks, and audited driver logins. Plus, with global positioning captured and sent to the TPLUS™ CLOUD server continually based on speed dynamics, the app provides near real-time dispatch and customer tracking.

14 On-Device Routing

We understand that not every driver is an expert at optimising job routes to meet customer expectations. But that's why we've developed an innovative solution to streamline the process and enhance driver performance.

Our smart phone app features On Device routing, allowing drivers to route their job lists with just a click of a button.

Within seconds the job list is reordered, based on shortest distance, ensuring that pickups are completed before deliveries. By following the route shown on their device, drivers can rest assured that they are providing the quickest possible service to their customers.

And if the driver needs assistance with directions to a specific address, they can simply press the MAP button on their device and be directed to their destination in no time.

Don't let inefficient routing slow down your drivers and hurt your customer satisfaction.

15 Advanced Integrations

Businesses are now moving away from manual data entry and more towards computer-to-computer communication.

As a transport company, you rely on bookings coming in and tracking information being sent back to your customers, and it would be ideal if this could happen without any human involvement.

TPLUS™ CLOUD Advanced Integrations solves these issues by allowing your customers to have automated two-way interfaces within the TPLUS™ system.

TPLUS™ CLOUD uses web services/REST endpoints, also known as APIs, for the most efficient and quickest method of data transfer. This approach ensures that job bookings or track and trace data are passed between systems immediately.

If your customer does not support web services, TPLUS™ CLOUD also supports older file-based methodologies, giving you the flexibility to integrate with any system. This way you can streamline your operations and improve customer satisfaction.

16 Freight Broker Integration

TPLUS™ CLOUD is the perfect solution for freight brokers, with its ability to work with all types of technologies, we have established relationships and interfaces with several well-known brokers. Once an interface is established with a broker, adding more clients is as simple as making a request to the broker.

Some of the brokers we work with include:

- Machship
- Smart Freight
- My Freight
- IFS
- Connors

These relationships allow freight brokers to easily integrate their clients into the **TPLUS™ CLOUD** system, streamlining operations and increasing efficiency. With our advanced integrations, freight brokers can easily manage and track jobs and provide real-time updates to their customers.

17 3rd Party Offloading Solutions

TPLUS™ CLOUD makes it easy to configure drivers as 3rd party offload transport companies, and as soon as you allocate work to the driver, data can flow seamlessly to and from these 3rd party companies.

TPLUS™ CLOUD uses enhanced web services to ensure that data is immediately in the 3rd party system. This allows for near real-time tracking and updates, making it easy to manage and monitor jobs, regardless of the transport company handling them.

It also provides more flexibility and greater options for allocating jobs to the most suitable drivers, increasing efficiency and reducing the risk of delays or missed appointments.

TPLUS™ CLOUD keeps track of all the jobs and their statuses, making it easy to manage and monitor jobs, regardless of the transport company handling them.





Customer Success Stories

For more than 18 years Open Systems has developed our transport software system to the ever expanding requirements of our business.

Steve and his staff have always been supportive to our needs, providing technical support and effective solutions whenever required (even after hours - being the nature of the transport industry).

CHARMAIN RIMENE
CEVA (Aust) Pty Ltd

The functionality of the TPLUS™ CLOUD is extremely impressive and handles every need that we have and so much more, the customer service from Open Systems Consulting is fantastic, and the staff are always ready to help you in any way they can.

We're extremely happy with Open Systems Consulting and would highly recommend them to anyone looking for an effective, efficient and easy to use transport system.

PAUL KAHLERT
APT Services



Request a Free Demo Today

Are you looking to enhance your business operations and improve the delivery experience for your customers? Look no further than **TPLUS™ CLOUD**.

By requesting a free demo, you can discover how this innovative solution can streamline processes, increase visibility, and support your business at every stage of your logistics journey.

Don't miss out on the opportunity to take your transport business to the next level.

Request your demo now and see the benefits **TPLUS™ CLOUD** can provide.

Request your free demo today to find out how **TPLUS™ CLOUD** improves processes, enhances visibility, and supports your business on every leg of your journey.

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